

International Nuclear Services Quality Policy

Our Quality Policy is to enhance customer satisfaction by delivering safely, securely and reliably for our customers, through operational excellence & continual improvement

In support of the policy we will strive to ensure that we have

Dedication to satisfying customers *by*

Monitoring and improving customer satisfaction
Achieving delivery targets set by NDA

Effective and efficient organisation *by*

Investing in our systems and modernising our ICT capabilities
Simplifying our processes, procedures and governance
Reducing our headcount and improving resource and succession planning

High performing flexible and diverse people *by*

Delivering our equality, diversity and inclusion strategy
Improving our approach to managing performance
Investing in our employees' personal development



S KYBIRD
Managing Director

24th November 2020